Gloucestershire Carers Hub

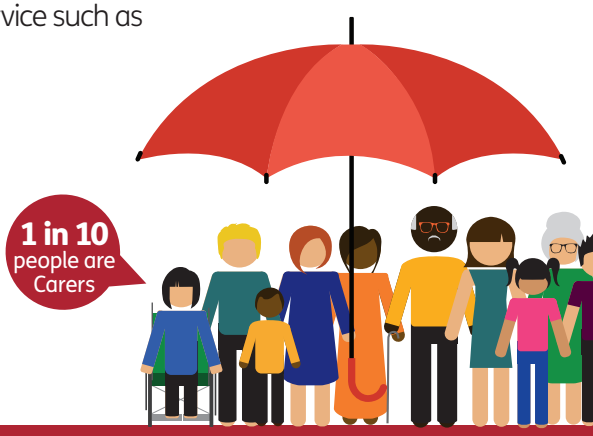
Who to contact if the person you care for goes into hospital

Benefits & Finances:

- Inform the Department of Work & Pensions straight away if the person you care for goes into hospital
- For all other benefits, get advice from the relevant department if the person you care for goes into hospital for one night or longer
- Contact Job Centre Plus if the person you care for will miss an appointment

If the person you care for does not live with you:

- Contact their electricity, gas, water companies
- Contact the council tax authority for advice if the person you care for is receiving the council tax reduction
- Cancel or change any online shopping, milk or newspaper deliveries
- Change or cancel meal delivery service such as meals on wheels



One Gloucestershire
Transforming Care, Transforming Communities

Carer Aware

Gloucestershire Carers Hub is a commissioned service by
Gloucestershire County Council and NHS Gloucestershire Clinical Commissioning Group.

Other things to consider:

- Inform the pharmacy where medication is dispensed from, and speak to them for advice
- If the person you care for has a contract with Motability, contact the contract provider. Advice can be sought through Motability – Tel **0300 456 4566**
- If the person you care for is supported by a domiciliary care package, advise the provider
- Advise any cleaners, gardeners or window cleaners, that the person you care for is not in the property
- If the person you care for has pets, think about who will look after them while they are in hospital and when they are discharged. The Cinnamon Trust may be able to help – Tel **01736 757900**
- If the person you care for has hospital appointments, please tell the hospital, and cancel any transport booked
- Cancel transport to day centres and appointments
- Check home insurance to see what is covered if the person you care for is away from home in hospital
- Cancel any GP or District Nurse appointments and any other professional appointments
- If your child will be absent from school for more than 12 weeks, inform their educational provider
- If your child goes into hospital for more than 12 weeks, you will need to contact the child benefit team

Important telephone numbers:

- Adult Social Care Tel – **01452 426 868**
- Families and Children's Service Tel – **01452 426 565**
- Universal Credit Tel – **0800 328 5644**
- Pension Service Helpline Tel – **0800 731 7898**
- Attendance Allowance Tel – **0800 731 0122**
- Disability Service Centre (DLA/ PIP) Tel – **0800 121 4433**
- Income Support (JSA/ESA) Tel – **0800 169 0310**
- Child Benefit Tel – **0300 200 3100**
- Bereavement Allowance Tel – **0800 731 0469**
- Carers Allowance Tel – **0800 731 0297**
- Cinnamon Trust Tel – **01736 757 900**

Housing Benefit telephone numbers:

- Gloucester City Council Tel – **01452 396 396**
- Tewkesbury County Council Tel – **01684 272 035**
- Forest of Dean Tel – **01594 810000**
- Cheltenham Borough Council Tel – **01242 264341**
- Cotswold District Council Tel – **01285 623000**
- Stroud District Council Tel – **01453 766 321**

Get in touch:

0300 111 9000
carers@peopleplus.co.uk
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