

PeoplePlus – Gloucestershire Carers Hub – Provision of Carers Breaks

PeoplePlus Background

PeoplePlus is a leading public service provider, supporting hundreds of thousands of people each year. Our mission is to make a direct difference to the lives of 1 million people by 2022.

We run a wide range of frontline public services including carers' hubs, independent living, employment support, skills training, apprenticeships and prison education on behalf of the government, local authorities as well as recruitment, training and development and wellbeing solutions to employers.

Gloucestershire Carers Hub; Provision of Carers Breaks

PeoplePlus have been delivering The Gloucestershire Carers Hub to provide support to Adult Carers across Gloucestershire since 1st April 2019 and are currently seeking partners that are able to offer Carers Breaks across the county.

The aims of the Carers Hub are to:

- Support carers to feel valued, respected and empowered
- Raise the profile of carers in Gloucestershire, ensuring communities are carer aware, to help support early identification of all carers in the county.
- Provide personalised, flexible, adaptive and creative ways of meeting carers needs that ensure carers can retain their own resilience, identity and health and wellbeing, whilst continuing in their caring role (and, where needed, beyond)
- Provide the best value for money.

Carers support is being delivered across Gloucestershire, covering:

- Gloucester
- Forest of Dean
- Cheltenham
- Stroud
- Tewkesbury
- The Cotswolds

Specifically the Carers Breaks Scheme

The opportunity for a break from caring provides a lifeline for many carers. Families and friends are often in a position to help, where this is not possible, a carer's break can be offered as a preventative, short-term measure helping to prevent, reduce and delay the need for more specialist or ongoing social care and support.

Eligible Carers will be able to access short breaks services of up to 156 hours of short break services per annum. This could be accessed on a regular basis, e.g. 3 hours a week or 6 hours a fortnight or may be banked and used for a longer period.

The criteria for accessing short-term carers' breaks will depend on needs identified through the carer's assessment and further details will be available however they are likely to be accessed when:

- The carer cannot leave their cared for safely on their own
- The need for the break is regularly reviewed with the carer
- The cared-for person consents to the carers breaks

Carers breaks may take a number of forms depending on the needs of the individual carer and cared for. This could include:

- Out and about services
- Attendance at clubs and day centres

- 1-2-1 care services at home

If you are interested in partnering with PeoplePlus for this opportunity, you will need to register on to our Partnership Portal Proactis and complete our EOI 1 as well as completing this EOI 2 document.

Steps to register on to Proactis and complete our EOI 1:

- Access PeoplePlus website (partner page) <http://peopleplus.co.uk/partners/join-our-network/>
- You will find the link to **Proactis Registration/Login** page and a **User Guide** (The User Guide provides step by step detail)
- When you have **Registered** on Proactis, you will need to **Request a Relationship with PeoplePlus** (this is explained step by step in the **User Guide**)
- Once this has been completed, you will receive an email with a link to the EOI 1; the EOI 1 will also be on the Proactis homepage (**Customer Requests** – It’s a big Green Box on the homepage)
- Once you have completed the EOI 1 and submitted the questionnaire your status on our system will change to **‘EOI 1 Completed’**
- You will then receive direct notifications of EOI 2’s when we are seeking partner expression of interest for specific opportunities.

Please confirm that you have completed your registration on Proactis and completed the EOI 1, prior to submitting this EOI 2 document: Yes / No

Please complete the following questions:

Company details	
Company name	
Registered address <i>Including post code</i>	
Company registration and/or charity number	
VAT number	
Contact name	
Contact number	
Contact email address	
Organisation website	

2. Organisation Overview			
Please indicate the type of organisation:			
Private	<input type="checkbox"/>	Third Sector	<input type="checkbox"/>
Social Enterprise	<input type="checkbox"/>	Other (specify)	

3. Delivery Locations		
A) Please indicate which areas you would be interested in delivering in		
Area		
Gloucester <input type="checkbox"/>	Cheltenham <input type="checkbox"/>	Stroud <input type="checkbox"/>
Forest of Dean <input type="checkbox"/>	Tewkesbury <input type="checkbox"/>	The Cotswolds <input type="checkbox"/>
B) Please provide a list of any current clubs/day centres (fixed and outreach)		
Address	Fixed or Outreach	Specific details e.g. transport links, proximity to other services

Please complete the below responses, if the question does not relate to the service you are offering please state 'Not applicable'

4. Service offer
In no more than 1000 words please describe what experience your organisation has in delivering carers breaks

5. Current Services
In no more than 500 words please describe what services you are currently delivering across Gloucestershire, including;
<ul style="list-style-type: none"> - Current groups/clubs - Locations - Number of Weekly Sessions/Days/Times

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6. Proposal
In no more than 1000 words please detail how you envisage providing Carers Breaks, specific to Gloucestershire Carers Hub

7. Care Quality Commission
Are you registered with the Care Quality Commission? What is your current rating?

8. Health & Safety
Has your organisation had any enforcement notices served on them by the HSE and or local authority?

9. Service offer
In no more than 500 words please describe what your organisation does to capture information regarding service user satisfaction

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10. Monitoring
In no more than 500 words please describe your procedures for performance monitoring

11. Staff
In no more than 500 words please provide details of staff including; <ul style="list-style-type: none">- Numbers of staff/volunteers- Qualifications/experience- Frequency of appraisals

12. Vetting
In no more than 500 words, please provide details of how your organisation vets staff and volunteers

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13. Safeguarding

In no more than 500 words, please provide details of staff safeguarding training, including what type of training takes place (e.g. E-learning / Tutor led) and how often staff receive training (e.g. at induction, annual etc.):
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14. Any additional information

Please provide any additional information which you feel may be relevant to the delivery of this service.
