

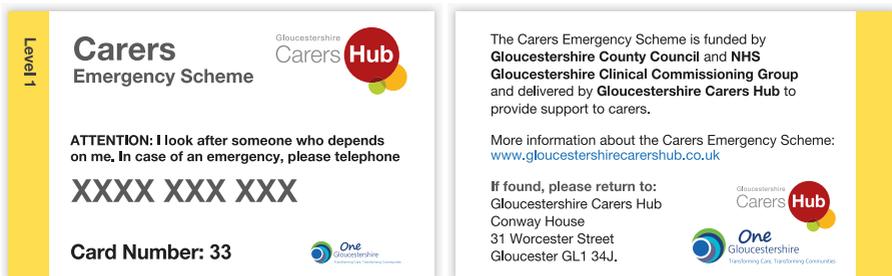
Gloucestershire Carers Hub - Carers Emergency Scheme

The Carers Emergency scheme's focus is to offer reassurance to you that should an unexpected situation arise whereby you are unable to provide care, then interim emergency support can be arranged at this potentially difficult time.

The service consists of two distinct levels, offering flexibility and a level of choice, to suit your needs as a carer.

Both levels of the scheme offer assurance that should an activation be required, your details, details of the cared for and any named responders are held securely and not disclosed to any parties other than those authorised. The scheme can be activated 24 hours a day, 365 days a year.

Examples of cards:



Level One

This is for those of you who have family, friends or neighbours that would be willing to provide care and support in your place without prior notice.

To register, you can contact the Gloucestershire Carers Hub via phone, email or self-refer on the website to request registration. Registration may be as simple as providing basic details over the phone or having a form sent for completion and return.

Once registration is completed you will be issued with a small card to carry identifying you as a Carer; this includes the relevant number to be called in case of activation and a membership number. **Please note that anyone you nominate must be able to access your property.**

Carers Emergency Scheme



ATTENTION: I look after someone who depends on me. In case of an emergency, please telephone

XXXX XXX XXXX

Card Number: 33



The Carers Emergency Scheme is funded by **Gloucestershire County Council** and **NHS Gloucestershire Clinical Commissioning Group** and delivered by **Gloucestershire Carers Hub** to provide support to carers.

More information about the Carers Emergency Scheme: www.gloucestershirecarershub.co.uk

If found, please return to:
Gloucestershire Carers Hub
Conway House
31 Worcester Street
Gloucester GL1 34J.



Level Two

This is for those of you who do not have anyone to step in or do not have family or friends available to provide unplanned, necessary care at short notice.

Should an activation of level 2 occur, the cared for will receive support from experienced care workers for up to 48 hours (72 over a bank holiday). This gives time for you, family, friends, or other relevant organisations to consider the best options should you not be able to return to caring after this window.

To register for level 2, you can contact the Gloucestershire Carers Hub via phone, email or self-refer on the website.

You will have the opportunity to speak with a friendly, trained, local, advisor to explore your needs which would include contingency planning.

They will check that the scheme will be able to meet the needs of the person you care for. Certain caring situations are not covered but we will work with you to identify alternatives.

If you are accepted on level 2 of the scheme, you will receive a registration pack from Gloucestershire Carers Hub, including a plan to be completed which details the daily care and support needed. We can help with the plan, if required. Once registration is completed, you will be issued with a small card to carry identifying you as a carer. This includes the relevant number to be called in case of activation and a membership number.

To find out more...

Email:
carers@peopleplus.co.uk

Call:
0300 111 9000

Visit:
gloucestershirecarershub.co.uk

Gloucestershire Carers Hub is a commissioned service by Gloucestershire County Council and NHS Gloucestershire Clinical Commissioning Group.

